Chapter 13
Where to Access Resource Materials and Support for Teachers
CHAPTER 13: WHERE TO ACCESS RESOURCE MATERIALS AND SUPPORT FOR TEACHERS
Introduction
As the number of non-English-speaking background (NESB) students within New Zealand schools increases, many teachers (particularly those who have had little experience in the area of second language teaching) are finding that locating suitable (or sufficient) resource materials and developing appropriate programmes which adequately meet the developmental needs of these students is becoming increasingly demanding. There are, however, a number of organisations where schools can seek advice on teaching strategies for NESB students and services which have lending libraries stocked with suitable resource material.

Support

Professional Development Programmes
Each year, the Ministry of Education contracts private and institutional organisations to deliver a variety of professional programmes. In 1996, four programmes designed to assist teachers to cater more effectively for the language needs of students from non-English-speaking backgrounds in schools were held in Auckland and Christchurch.\(^1\) Details of when and where such professional development courses are available are advertised in the *New Zealand Education Gazette* and schools elect to participate in them.

Teacher Advisory or Support Services
Teacher advisory services (also referred to as teacher support services) are attached to colleges of education and their libraries offer a range of resources suitable for NESB students, which teachers can access. Within these organisations, New Settlers advisers are able to provide advice and support to schools in coping with students from different cultural backgrounds, facilitate communication with community groups where appropriate, and run workshop sessions for teachers. The address of each service is given below.

Education Advisory Service
New Settlers and Multicultural Education Team
Private Bag 92-601
Symonds Street
Auckland
Phone: 0-9-377 0881  Fax: 0-9-377 1571

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\(^1\) In 1997, a professional development contract for assisting NESB students was also offered in Napier. In addition, in 1997, schools have been notified via *The New Zealand Education Gazette* of the possibility of professional development contracts for assisting NESB students being offered in other locations in New Zealand as well, demand permitting.
Teacher Advisory Services
New Settlers Coordinator
128 Clarence Street
Hamilton
Phone: 0-7-839 5705   Fax: 0-7-839 5706

Teacher Support Services
PO Box 523
Wellington
Phone: 0-4-385 0477   Fax: 0-4-385 0085

Massey University College of Education
Private Bag 11-035
Palmerston North
Phone: 0-6-357 9104   Fax: 0-6-351 3325

College of Education
Ruawharo Campus
PO Box 410
Napier
Phone: 0-6-835 5202   Fax: 0-6-834 1020

Teacher Advisory Services
PO Box 16-128
Christchurch
Phone: 0-3-349 1350   Fax: 0-3-349 1351

School Support Services (Otago)
Education Centre
Private Bag 1912
Dunedin
Phone: 0-3-477 2381   Fax: 0-3-477 1475

Ministry of Education Management Centres
Schools can obtain advice and support from the Liaison Officers [ESOL], Ministry of Education Management Centres, at the following addresses:

39–45 College Hill
Private Bag 47 911
Ponsonby
Auckland
Phone: 0-9-377 7655   Fax: 0-9-302 3020
Correspondence School

The Correspondence School in Wellington has ESOL programmes designed to help both primary and secondary students whose proficiency in English ranges from the very basic to a reasonable command of the language.

Students attending primary and secondary schools may be enrolled free of charge if the applications from their enrolling schools meet the criteria of the Ministry of Education's enrolment policy for the Correspondence School. A recommendation from one of the New Settlers advisers at teacher advisory or support services (listed above) must accompany all applications for primary students. There are two options available to schools applying on behalf of secondary students:

- full enrolment where the Correspondence School has the responsibility for all teaching and assessment
- a license to use the Correspondence School materials where the enrolling school has the responsibility for teaching and assessment using the licensed materials.
If applications do not meet enrolment policy criteria, enrolment and license contracts are also available on a fee-paying basis.

Further enquiries should be directed to:

**SCHOOLS OPEN LEARNING SERVICE**
The Correspondence School
Private Bag 39 992
Wellington
Phone: 0-4-474 4301 Fax: 0-4-499 4607

**Refugee and Migrant Service**
The Refugee and Migrant Service have several branches throughout New Zealand where staff can provide information on refugees and advice to help facilitate their resettlement in New Zealand. The service’s library in Wellington has a limited selection of resources which schools are able to borrow, although these resources are not specifically designed for NESB students. Available resources include project material for teachers on some of the home countries of refugees, a small collection of foreign dictionaries, as well as language kits designed specifically for Somali students. A small booklet entitled *Helping Refugee Children in Schools* is also available and provides teachers with useful suggestions for supporting refugee children within schools.

**Refugee and Migrant Service**
Head Office
PO Box 11-236
Manners Street
Wellington
Phone: 0-4-471 1932 Fax: 0-4-471 1938

**Refugee and Migrant Service (Auckland Central Office)**
157 Dominion Road
PO Box 10-358
Mount Eden
Auckland
Phone: 0-9-638 9077 Fax: 0-9-638 9076

**Refugee and Migrant Service**
251 Massey Road
PO Box 86-064
Mangere
Auckland
Phone: 0-9-276 6423 Fax: 0-9-276 4079
**National Association of ESOL Home Tutor Schemes**

ESOL home tutor schemes operate throughout New Zealand, providing community-based English language support for adults from non-English-speaking backgrounds.

**Teachers of English to Speakers of Other Languages Aotearoa New Zealand (TESOLANZ) [Incorporated]**

‘TESOLANZ is for anyone involved in ESOL teaching. This includes all levels from preschool to tertiary, and all teachers including specialist ESOL teachers, home tutors, and subject teachers with some NESB students. [TESOLANZ offers]: practical workshops on teaching ESOL; a professional network; a place to meet teachers facing the same challenges as yourself; newsletters and journals with information, ideas, advice and contacts; news about conferences and publications; a forum for opinion; [and] information on ESOL research and developments. … [TESOLANZ] is affiliated to the international association TESOL Inc.’

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2 From the TESOLANZ membership application form.
For further information contact:

TESOLANZ
PO Box 13-561
Johnsville
Wellington 6004

Interpreting Services
To facilitate communication with parents, caregivers, and students who do not speak English, schools within the Wellington area can contact the Wellington Community Interpreting Service to arrange for an interpreter to attend school meetings with them so issues can be discussed in the family’s first language. Similar interpreting services are available in other major centres and information about such services is likely to be available from one or more of the organisations listed above.

WELLINGTON COMMUNITY INTERPRETING SERVICE
PO Box 6472
Wellington
Phone: 0-4-384 2265  Fax: 0-4-384 6292

Resource Materials

Learning Media Limited
Learning Media Limited produces an extensive range of resources, many of which can be helpful when working with NESB students. In the Ready to Read series, for example, there are a number of simple books with a nature theme which do not use inappropriate pictures which NESB students find difficult to relate to. Picture books which encourage students to write their own stories, and stories with accompanying audio tapes, are also available.

The stories in the School Journal Story Library are targeted at older, slower readers and have illustrations depicting older students in various pursuits. The Choices series is intended to be used across the curriculum and provides high-interest stories, along with audiotapes and graphics, for junior secondary school students. This series is one that is often used by ESOL teachers.

As well as producing a range of Maori language resources, the Tupu series has stories in Samoan, Tongan, Niuean, Tokelauan, and Cook Islands Maori.
A catalogue detailing the resources from Learning Media Ltd is now accessible on the internet or by phoning the telephone number below.

**Learning Media Limited**  
PO Box 3293  
Wellington  
Phone: 0-4-472 5522  Fax: 0-4-472 6444  
www.learningmedia.co.nz

**PIERC Education**  
PIERC Education operates a comprehensive lending library, specialising in Pacific Islands resource material. PIERC Education publishes a range of reasonably priced resources in Pacific Islands languages suitable for use in both primary and secondary classes, as well as ESOL resource units for primary schools and ESOL handbooks for teachers. A catalogue detailing available resources can be obtained from the librarian at the address below.

PIERC Education also provides training courses and workshops.

**PIERC Education**  
PO Box 22 654  
Otahuhu  
Auckland  
Phone: 0-9-276 2003  Fax 0-9-276 3656

**Books Pacifica**  
Books Pacifica produces an extensive catalogue of Pacific Islands resources which schools can purchase.

**Books Pacifica**  
Moata Samoa  
PO Box 68 446  
Newton  
Auckland 1  
Phone: 0-9-303 2349  Fax: 0-9-377 9528

The above represents only a very brief outline of the resource materials and support available for teachers of NESB students. More extensive information on the services and assistance each of the above organisations provide can be obtained by contacting the organisations directly.