

## APPENDIX D: SCALAR RELIABILITY

English Language Proficiency	(Q22a-d)	.80
Satisfaction with Accommodation	(Q 26a-k)	.91
Homestay Satisfaction	(Q33a-i)	.90
Academic Difficulties	(Q39a-m)	.93
Programme Evaluation	(Q40a-d)	.85
Cultural Inclusiveness	(Q43a-j)	.90
Quality of Agent's Services	(Q45a-j)	.93
Quality of Services and Facilities	(Q48a-p)	.98
Availability of Social Support	(Q 52a-l)	.93
Contact with New Zealanders	(Q55b-c [a])	.68
Contact with Compatriots	(Q55b-c [b])	.71
Contact with other Internationals	(Q55b-c [c])	.69
New Zealanders attitudes toward international students	(Q56a-d)	.60
Discrimination	(Q57a-e)	.78
Life satisfaction	(Q58a-e)	.87
Quality of Town/City	(Q59a-g)	.85

Note. Cronbach alphas, which assess the internal consistency of a measurement scale, are reported above. Alphas  $\geq .70$  indicate an acceptable level of reliability, and those  $\geq .80$  demonstrate very good reliability. On the whole, the instruments used in this research are deemed psychometrically reliable, i.e., internally consistent.

Alphas are affected by the number of items in a measurement scale with longer scales typically producing higher coefficients. Note that two of the three alphas reported in this appendix that are  $<.70$  are based on two item measurement scales.